Memorandum

To: Joseph R. Sparmo, Executive Lead for NASA Information Technology Infrastructure Integration Program (I3P) Acquisitions

From: Joseph D. Ladner, Contracting Officer, Outsourcing Desktop Initiative for NASA (ODIN)

Date: 1/23/2010

Re: Access to Historical and Current ODIN Helpdesk Data

To ensure a smooth transition from the current incumbent ODIN contractor to the successor contractor of any resulting contracts under the NASA Information Technology Infrastructure Improvement Program (I3P), the ODIN Program Office will facilitate access to historical and current ODIN Helpdesk data. This information will be made available upon notification from the Executive Lead for IT Infrastructure Integration Program (I3P) for acquisitions once the associated I3P transition activity is underway. Please contact the ODIN Contracting Officer if you have any questions prior to and during the transition activities from ODIN to the associated I3P contract.

Joseph D. Ladner